



SERVICES 360

Maximising your operation

Services 360 is Scania's way of making your services selection easy, clear and concise – with package options that can be tailored to a wide range of business and operational priorities, and all sharing the same goal: To align with your business strategy and operational needs in a way that provides the best possible value. That's why they are available all throughout Europe and include our digital tools and services to make your operation easier to manage, with less time spent performing manual tasks. But on top of that, each package offers a varying level of support to your productivity management, aligning with a financial risk-level for your business that you're both comfortable with and prepared for. All while helping to maximise your productivity.



SERVICES 360

SUMMARY

PRO

FULL

PLUS

CORE

Uptime Services

• ProCare (Proactive repairs)	●	—	—	—
• Scania Assistance (UK recovery)	●	●	● ¹	—
• Scania Assistance (EU recovery)	○	○	○ ¹	—
• Max 24	●	●	● ²	—

Connected Services

• Control Package (2 years) ³	●	●	●	●
• Other connected services	○	○	○	○

Scania Flexible Maintenance

• O-Licence inspections	●	●	●	●
• Flexible maintenance	●	●	●	●
• Engine oil change	●	●	●	●
• Gearbox oil change	●	●	●	●
• Axle oil change	●	●	●	●
• Filter change	●	●	●	●
• Particulate filter (DPF) ⁴	●	●	●	●
• Tightenings and adjustments	●	●	●	●
• Software updates	●	●	●	●
• Digital filing of inspection sheets	●	●	●	●
• MOT ⁵	○	○	○	○

Powertrain Repair

• Engine	●	●	●	—
• Cooling system	●	●	●	—
• Fuel injection/exhaust system	●	●	●	—
• Transmission	●	●	●	—
• Retarder	●	●	●	—
• Expanded powertrain repair ⁶	●	●	○	—

Chassis & Cab Repair

• Electrical system and instruments	●	●	—	—
• Suspension	●	●	—	—
• Steering	●	●	—	—
• Air conditioning	●	●	—	—

Wear & Tear Components

• Batteries	●	●	—	—
• Brakes	●	●	—	—
• Clutch plate	●	●	—	—
• Clutch release bearing	●	●	—	—

Ancillary Services and Equipment

	○	○	○	○
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● Included

○ Optional

— Not available

1. Recovery only related to failures caused by the powertrain components covered

2. Max 24 only related to failures caused by the powertrain components covered

3. 2 years included on new vehicles from start of warranty

4. DPF normal life replacement included

5. MOT - Preparation and steam clean + presentation & fees

6. Expanded powertrain covers air compressor, coolant fan, alternator, starter motor and ECUs (EEC - Exhaust Aftertreatment Control Unit, COO - Coordinator, EMS - Engine Management, GMS - Gearbox Control Unit)