

# FAQs

## Truck Transport Social Guidelines

### 1. What is Responsible Trucking?

[Responsible Trucking](#) is a joint initiative of Transport Buyers (Shippers) and Transport Suppliers (Carriers) to improve the working conditions of truck drivers in the road transportation and logistics sector across Europe, as well as to be prepared for future policy developments in the sector. The platform is facilitated by CSR Europe.

### 2. What was the process to draft the Social Guidelines?

The Social Guidelines are the result of a thorough process of consultations with Platform Partners, other businesses, stakeholders, and the EU institutions. The following actions were conducted to draft the document:

1. A 'Root Cause Analysis' of the main social issues in the European road transport sector.
2. A benchmark of the partners' Codes of Conduct, identifying main aspects of concern.
3. Inputs and views from a wide range of stakeholders were incorporated.
4. The document was widely discussed with Platform Partners to reach an agreement.

### 3. Is there a revision process?

The Social Guidelines will be revised regularly to align with evolving expectations. The first version of the document was issued in 2021. An updated version 2.0 is scheduled for release end 2024.

### 4. Legal status of the Social Guidelines

Platform Partners expect suppliers and subcontractors to comply with applicable laws and regulations. In addition, the Platform Partners have agreed to implement the Social Guidelines which reflect a joint commitment regarding truck drivers' working conditions.

### 5. How do you make sure that there is no redundancy with already existing standards?

The Guidelines represent the common standards Platform Partners strive for in their own operations and the common expectations towards suppliers and subcontractors. Individual Platform Partners may have their own standards, codes and policies that supersede - when of a higher standard - these Guidelines.

### 6. What is the scope of the Social Guidelines?

The Social Guidelines cover the working conditions of truck drivers performing transportation services at both national and international levels within Europe. However, companies are encouraged to use them also in their global operations.

### 7. How do you assure anti-trust / compliance?

Platform Partners assure to adhere to anti-trust and competition law requirements and to always comply with all applicable rules and regulations with respect to competition law. The meetings and information exchanges of the Platform are conducted to eliminate any possible anti-trust behaviour.

### 8. How are you going to implement the Social Guidelines?

To move from guidelines to practical implementation, Responsible Trucking has an integrated approach focusing on:

- Implementing **an industry-wide spot-check tool** that will allow to hear the voice of the drivers. Based on this, the Shippers and Carriers can conduct due diligence and have proactive collective action to improve truck drivers’ working conditions. The spot-check tool was initially developed in 2022, then a pilot and first results followed in 2023. The second cycle based on an updated survey took place in 2024. The aim of the Platform Partners is to regularly conduct such survey cycles to track improvements.
- Organizing **capacity building activities** aimed at supporting buyers and suppliers to understand the guidelines and to empower the drivers. Under this umbrella, different activities are taking place already or are planned such as: internal sharing and learning sessions, cross sectorial workshops, national awareness raising events.
- Engaging with **key stakeholders** to follow, understand and contribute to the policy development and to capture general stakeholders’ expectations.

### 9. Who can join Responsible Trucking and what are the conditions?

Responsible Trucking welcomes Shippers and Carriers to join forces and contribute to the efforts of existing Partners. Any company that joins must support and adhere to the Social Guidelines and the mission of the platform. For more information, please contact CSR Europe, *Jean-François Goupillier, Senior Adviser, ([jfg@csreurope.org](mailto:jfg@csreurope.org))*.

#### RESPONSIBLE TRUCKING PARTNERS

